

1. OBJECTIVES

At Pedare Christian College (PCC), we believe in being a community where staff, students and parents can work together and where everyone should be treated with respect. The following policy has been created to ensure timely resolution of any concerns raised.

2. INTRODUCTION

There will be occasions when parents or students may have a concern with some aspect of schooling, eg discipline procedures, harassment, reports, specific subject/curriculum issues etc. It is important that these concerns are resolved and at Pedare we encourage communication to enable these issues to be resolved quickly.

Note: Pedare Christian College is an independent Anglican and Uniting Church School, and a member of the Association of Independent Schools SA. The Minister for Education and Child Development and the Department for Education and Child Development have no power to directly intervene in any complaints relating to the operations of a non-government school.

3. DEFINITIONS

Workers: Management, Teachers, Pre-service Teachers, General Staff, Coaches, Umpires, Volunteers

of PCC, Contractors, Sub-Contractors.

Student: A student of PCC or a student visiting PCC from another School.

Parents/ Caregivers: The enrolling parent or caregiver of a Pedare Student

College Premises: Buildings, grounds or property owned by the College

Visitors Anyone who is not a worker, or student of PCC

4. PROCEDURES

All visitors to the College are requested to report to Reception. Please do not enter the College grounds or classrooms without prior arrangement. This is a duty of care issue in protecting all students and workers.

Authorised by: Principal Doc No: S011 version No. 1.1 version Date June 2018 Next Review June 2021 Page 1 of 2